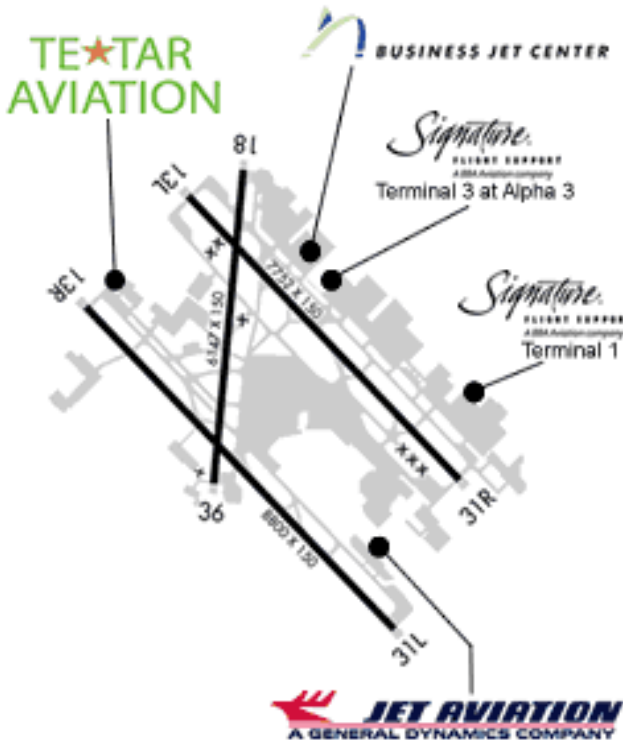


# FIXED BASED OPERATORS

AT

# DALLAS LOVE FIELD



♥ Nighttime Preferential Runway (RWY 13R/31L) for all jet aircraft and any aircraft weighing over 12,500 pounds, between the hours of 9:00 p.m. and 6:00 a.m.



Dallas Love Field



## City of Dallas



DALLAS LOVE FIELD  
AIRPORT  
COMMUNICATION  
CENTER

ANSWERING ALL YOUR  
QUESTIONS AT LOVE FIELD

EMAIL [214670LOVE@DALLASCITYHALL.COM](mailto:214670LOVE@DALLASCITYHALL.COM)  
PHONE 214-670-LOVE (5683)

8008 Herb Kelleher Way, LB-16  
Dallas, Texas 75235

Phone: (214) 671-5683  
Email: [AVINoise@dallascityhall.com](mailto:AVINoise@dallascityhall.com)

# VOLUNTARY NOISE CONTROL PROGRAM



Dallas Love Field



Dallas Love Field is located within a noise sensitive area of the City of Dallas and is bound on nearly all sides by residential neighborhoods. In an effort to be responsive to the concern of our neighbors and to continue to provide an excellent facility for your use, a noise control program has been developed with the participation of the Love Field Operators, neighborhood representatives, the Federal Aviation Administration and the City of Dallas.

The purpose of this program is to minimize the impact of aircraft operations at Love Field on the surrounding neighborhoods without unduly restricting the use of the airport.



## Noise Complaint Investigation Procedure



DALLAS LOVE FIELD  
**AIRPORT  
COMMUNICATION  
CENTER**

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QUESTIONS AT LOVE FIELD

**EMAIL** 214670LOVE@DALLASCITYHALL.COM  
**PHONE** 214-670-LOVE (5683)

- ♥ When disturbed by aircraft noise between 8:00 a.m. and 4:00 p.m., a report can be made by calling (214) 671-6673. Staff at Dallas Love Field will record the complaint information and initiate an investigation.  
  
If the incident occurs outside of these hours, citizens are encouraged to call **(214) 670-5683**. This call will connect the citizen to a 24-hour Noise Complaint line.
- ♥ Noise complaints can also be reported online at anytime, by visiting **www.Dallas-LoveField.com**, then clicking the “aircraft noise complaints” button, and entering the information pertaining to the disturbance into the fields listed via PublicVue.
- ♥ Citizens are also encouraged to contact the Aircraft Noise Dept. via email at: **AVINoise@dallascityhall.com**

## Noise Complaint Program

The Department of Aviation for the City of Dallas has developed a Voluntary Noise Control Program for Dallas Love Field.

♥ **Nighttime Preferential Runway (RWY 13R/31L) for all jet aircraft and any aircraft weighing over 12,500 pounds, between the hours of 9:00 p.m. and 6:00 a.m.**

♥ Noise abatement departure procedure (Trinity Departure) for night operations on Runway 13R for all turbojet aircraft and aircraft weighing over 12,500 pounds.

♥ Prohibition on aircraft engine maintenance run-ups between the hours of midnight and 6:00 a.m. Expanded to a voluntary moratorium between 10:00 p.m. and midnight.

♥ Aircraft use optimal take-off profile.

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**OBSERVE ALL ATC INSTRUCTIONS**

**AT NO TIME IS OPERATIONAL SAFETY TO BE**

**COMPROMISED**

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